

# International Business & First Cabins PoS AU International Retail

For travel to Europe

\*Effective immediately for Sales/Ticketing

Fare Type	Business Sale	Business Saver	Business Flex	First Saver	First Flex
Booking Classes	Business Sale fares in I class are available all year round.  Seasonality and Day of the Week surcharges may apply.  Please refer to your GDS or Travel Agent for complete fare rules as conditions may vary.	Business Saver fares in D class are available all year round.  Seasonality and Day of the Week surcharges may apply.	Business Flex fares in C / J classes are available all year round.	First Saver fares in A class are available all year round.	First Flex fares in F class are available all year round.
Minimum stay	May apply	NIL			
Maximum stay	Refer to your GDS or Travel Agent	12 months			
Combination <sup>~</sup> fares	Permitted between Business and First Cabins. The most restrictive fare conditions apply.				
Stopovers	Refer to your GDS or Travel Agent	2 free stopover permitted in each direction  AND Unlimited stopovers permitted in each direction at AUD150 per stopover  Refer to GDS for additional information for travel to France, Italy, Netherlands or Greece.	Unlimited stopovers permitted in each direction  Refer to GDS for additional information for travel to France, Italy, Netherlands or Greece.	2 free stopovers permitted in each direction  AND Unlimited stopovers permitted in each direction at AUD100 per stopover  Refer to GDS for additional information for travel to France, Italy, Netherlands or Greece.	Unlimited stopovers permitted in each direction  Refer to GDS for additional information for travel to France, Italy, Netherlands or Greece.
Payment and Ticketing	Refer to your GDS or Travel Agent  Advance Purchase periods apply to some fares	Refer to your GDS or Travel Agent  Advance Purchase periods apply to some fares	Refer to your GDS or Travel Agent	Refer to your GDS or Travel Agent	Refer to your GDS or Travel Agent
Change fees <sup>^</sup>					
Voluntary Rebooking / Rerouting in advance: Any time	AUD400 per person per ticket plus any fare difference <sup>®</sup>	AUD250 per person per ticket plus any fare difference <sup>®</sup>	No fee Fare difference payable <sup>®</sup>	AUD250 per person per ticket plus any fare difference <sup>®</sup>	No fee Fare difference payable <sup>®</sup>
No Show*: Any time	AUD800 per person per ticket plus any fare difference <sup>®</sup>	AUD800 per person per ticket plus any fare difference <sup>®</sup>	AUD800 per person per ticket plus any fare difference <sup>®</sup>	AUD800 per person per ticket plus any fare difference <sup>®</sup>	AUD800 per person per ticket plus any fare difference <sup>®</sup>

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Fare Type	Business Sale	Business Saver	Business Flex	First Saver	First Flex
<b>Cancellation fees<sup>#</sup></b>					
Voluntary Cancellation / Refund in advance: Any time	AUD600	AUD300	No fee	AUD300	No fee
No Show Cancellation / Refund:	Non-refundable	AUD800	AUD800	AUD800	AUD800
<b>Unaccompanied minors</b> (Refer to UMNR conditions)	Adult fares and adult fare conditions apply.				
<b>Infant fare</b>	<b>Without a seat:</b> 10% of adult fare. Adult fare conditions apply, except no fees apply for cancellation and changes.  <b>With a seat:</b> 90% of adult fare. Adult fare conditions apply.		<b>Without a seat:</b> 10% of adult fare. Adult fare conditions apply, except no fees apply for cancellation and changes.  <b>With a seat:</b> Adult fare and adult fare conditions apply.		
<b>Child fare</b> (2-11 yrs)	90% of adult fare. Adult fare conditions apply.				

~ Combination refers to whether two or more Qantas fares can be combined to construct an itinerary. When fares are combined, the most restrictive fare conditions apply to ticketing time limits, stopovers, combinability, sales restrictions, refunds, cancellations, no shows, changes and fees.

^ Change Fees (for flights) are applied per passenger per ticket at the time of rebooking. Where a Change Fee applies, the fee charged is the Historical Change Fee in effect at the date of original ticket issue. Where a Change Fee applies in accordance with a ticketed fare, it must be receipted separately from the ticket using EMD-S. The EMD-S must be raised at the time of reissue and cross referenced to the new ticket number.  
Note: No Change or Cancellation Fees apply unless indicated. However, service fees apply to changes made through Qantas Contact Centres, Qantas airport locations and some Travel Agents.

@ Fare difference: If the Base Fare and/or Ticket Taxes have increased, the ticket must be reissued reflecting the additional Base Fare and/or Ticket Taxes with the Change Fee (if applicable) receipted separately from the ticket using EMD-S. Ticket Taxes mean all taxes, fees, levies and charges that are payable by the purchaser of an airline ticket, including amounts imposed by airports and taxing authorities and airline imposed charges such as fuel, insurance and environmental surcharges.

+ No Show is defined as a passenger not having checked-in for the relevant sector as shown on their booking, without prior notification to the airline of a change or cancellation of that sector in accordance with the applicable fare conditions.

# Cancellation/Refund fee: Where a Cancellation/Refund Fee applies, the fee is charged per passenger per ticket and is the fee applicable on the date the Cancellation/Refund is made, regardless of the date of original ticket issue. The unused value of the ticket may be used as credit towards the purchase of a Qantas fare within 12 months of the original ticket issue provided the new base fare (excluding Ticket Taxes) is of equal or higher price. Only one Cancellation/Refund Fee will be applied per passenger per ticket. Note: Service fees may apply to Cancellations/Refunds made through Qantas Contact Centres, Qantas airport locations and Travel Agents.