

QANTAS
Terms and Conditions Qantas Learning Hub France Incentive

QANTAS LEARNING HUB" game (the "General Conditions").

The purpose of the "QANTAS LEARNING HUB" game (the "Game") is to reward, through a drawing, three individuals who are members of a Qantas travel agency and have completed a certain number of modules among the training courses offered by Qantas via the Qantas Learning Hub website.

Participation in the Game constitutes acceptance of these general conditions.

The headings in this document are included for reference purposes only and do not affect interpretation.

1. Organizer

The French branch of "QANTAS AIRWAYS LIMITED," a foreign company registered with the Paris Trade and Companies Register under the number 632 026 340, is located at 15 rue des Halles, 75001 Paris.

2. Duration of the Game

The Game will run from November 4, 2024, at 00:01 French time (GMT +2) to December 31, 2024, at 23:29 (the "Game Period").

All references to time in these regulations refer to local time in Paris, France, on the indicated date.

3. Eligibility to Participate

Participation is open only to travel agencies registered in metropolitan France with an associated IATA/TIDS and having access to [<https://learninghub.qantas.com>].

Each agency can register one or more employees or managers aged 18 years or older at the time of participation and residing in metropolitan France (Eligible Participant).

No officer, manager, or employee of the Organizer and of QANTAS AIRWAYS LIMITED, an Australian company, or its direct or indirect subsidiaries, nor any member of their immediate families or declared travel companions can be considered an Eligible Participant.

4. Participation Terms

To participate in the Game, Eligible Participants must, before the end of the Game Period:

- a) Register and create a profile on the Qantas Learning Hub using a unique personal or professional email address (it cannot be a shared generic email address, such as admin@travel.fr).
- b) Each participant must effectively complete a minimum of six (6) modules on the Qantas Learning Hub during the Game Period.

The Organizer cannot be held responsible for lost, late, or misdirected registrations.

The time of participation will be considered as the time at which the registration is received by the Organizer.

The Organizer reserves the right to verify the validity of registrations and eligible participants (including identity, age, and residence of the participant) at any time and to disqualify any participant who may attempt to fraudulently register. The Organizer's failure to enforce its rights does not constitute a waiver of those rights.

Every participant agrees to comply with the regulations. Any non-compliance with the regulations by a Participant and any fraud, abuse, cheating, or false declaration will result in their exclusion from the Game without the Organizer's liability.

5. Designation – Drawing

The drawing will take place at 12:00 PM (GMT +2) on Tuesday, January 7, 2025, at the Organizer's offices, 15 rue des Halles, 75001 Paris. The drawing will be conducted by the Organizer or a representative of their choice.

The results of the drawing are final and will not be subject to any postal correspondence.

Winners will be notified by email, and their names will be published on

<https://www.qantas.com/agencyconnect/eu/en/agency-news/agency-news-november-24/learn-and-win-with-qantas-learning-hub-france.html>

6. Prize – Delivery and Collection

1. There will be 3 (three) prizes. The total combined value of the 3 prizes is a maximum of 1000 euros, based on the recommended retail price and the exchange rate at the time of printing. The Organizer declines any responsibility for fluctuations in the value of the prizes.

a) The first prize is a voucher worth 450 EUR (Multi-brand gift card TirGroupé by Glady)

b) The second prize consists of 4 (four) AirTags for luggage plus a voucher worth 150 EUR (Multi-brand gift card TirGroupé by Glady).

c) The third prize is a voucher worth 100 EUR (Multi-brand gift card TirGroupé by Glady) plus 1 (one) tote bag (with the logo printed in the lower corner) containing 1 (one) model of the B787-8 airplane, 1 (one) notebook (black, embossed with logo, with a red elastic band and pen holder), 1 (one) black faux leather luggage tag (black faux leather with embossed logo), 1 (one) travel mug with a bamboo lid embossed, and 1 (one) metal water bottle (black with silver embossed logo).

2. The prizes will be awarded in the order drawn. Thus, the first name drawn will be the winner of the first prize, the second name drawn will be the winner of the second prize, and the third name drawn will be the winner of the third prize during the unique drawing mentioned in Article 5 of these regulations.
3. Each prize must be accepted as indicated, and no compensation is provided if the winner cannot use the prize as indicated. The prizes are non-exchangeable, non-monetizable, and not convertible into goods or services. A prize may not be transferred to another person, except with the Organizer's agreement. Acceptance of the prize constitutes acceptance of the conditions of use of that prize by the winner.
4. If the prize (or any part of it) is not available, the Organizer, at its discretion, reserves the right to replace the prize (or the relevant part) with a prize of equivalent value and specifications, subject to guidelines issued by a regulatory authority.

7. Organizer's Right to Conduct a New Drawing

The Organizer reserves the right to conduct a new drawing if a participant cannot meet the general conditions of this Game or forfeits or does not claim their prize. If one or more prizes remain unclaimed by

Monday, January 13, 2025, at 12:00 PM BST, a new drawing for the unclaimed prize(s) will be held by the Organizer on Monday, January 13, 2025, at 3:00 PM at Qantas, 15 rue des Halles, 75001 Paris, and the relevant prize(s) must be claimed by Monday, January 20, 2025, at the latest. Any winner determined under these provisions will be notified by email within 2 days following the drawing.

8. Limitation of Liability and Modification of Conditions

The Organizer reserves the right (in accordance with applicable regulations) to cancel, terminate, modify, or suspend this promotion.

The Organizer cannot be held responsible for any action, omission, incident, or circumstance occurring outside the reasonable control of the Organizer (including internet network malfunctions, telephone line issues, hardware or software problems, loss of information provided by participants, etc.), which prevents it from complying with the conditions of these regulations.

Except where prohibited by law, the Organizer, QANTAS AIRWAYS LIMITED, its affiliates, and their officers, employees, contractors, and agents cannot be held liable for losses, costs, and damages arising from this Game or the use of a prize for any reason, including but not limited to direct, indirect, and consequential damages, including damages that cannot reasonably be considered to arise naturally and in the ordinary course of events, even if these damages were contemplated by the Participants.

9. Contact Information and Privacy

The contact information provided upon registration remains the property of the Organizer. The name and photograph of the winner may be used for promotional purposes by the Organizer, subject to the winner's consent. Participants authorize the Organizer to use the information provided in connection with this game to facilitate the campaign's conduct and prize allocation. Without limiting the foregoing, the contact information of participants provided in connection with this promotion will be processed in accordance with the Organizer's privacy policy. Visit www.qantas.com/privacy to obtain a copy (in English).

10. Tax Implications

The Organizer declines any responsibility for the tax implications that may arise from accepting a prize. It is recommended to seek advice from an independent expert.

11. Personal Data

The personal data collected concerning Participants is mandatory and necessary for processing each participant's entry into the game.

In accordance with applicable regulations, the information collected as part of this contest is intended solely for the Organizer and will not be sold or transferred to third parties in any manner.

Under the amended French law n° 78-17 of January 6, 1978, related to data protection, members have the rights of opposition (Article 26 of the aforementioned law), access (Articles 34 to 38 of the aforementioned law), rectification (Article 36 of the aforementioned law), and deletion of their data. These rights can be exercised free of charge. Visit <https://www.qantas.com/agencyconnect/eu/en/qantas-standard-agency-terms-and-conditions.html#fourteen-privacy>

Individuals exercising their right to delete their data before the end of the Game Period will be deemed to have waived their participation.

12. Promotional Activities

Participation in the Game allows the Organizer to use the information collected as a result of registration for the newsletter.

13. Interpretation / Contact

For questions regarding the Game Regulations or if certain points of the Game Regulations do not appear clear to Participants, it is possible to contact the organizing company at the following address: 15 rue des Halles, 75001 Paris.

Any application or interpretation question concerning the regulations, or any unforeseen question that arises will be sovereignly decided by the organizing company in accordance with French legislation.

14. Disputes

Participation in the game implies irrevocable and unconditional acceptance of the Regulations.

In the event of a dispute or claim for any reason, requests must be sent in writing to the Organizer within 2 (two) months after the end date of the Game.

The parties will strive to amicably resolve any disputes arising from the execution of these regulations.

If the disagreement persists, it will be submitted