

# Qantas Fare Structure

## Australian Domestic Fare Conditions

When purchased in combination with QF/EK/JQ/AA Inbound

\*Effective 12 July 2018

Fare Type	Red eDeal	Flex		Business
Qantas Fare Basis Codes	QSXI / NSXI / SPXI / VPXI / LPXI	MPXI	K1QFLEX / H1QFLEX / B1QFLEX / Y1QFLEX	I1BUS / D1BUS / C1BUS / J1BUS
Booking Classes	Q / N / S / V / L	M	K / H / B / Y	I / D / C / J
Sales Restrictions	Tickets may not be sold in Australia. When sold outside Australia, inbound travel must be on QF / EK / JQ / AA.  Domestic fare must be issued in combination with the international inbound ticket.	Tickets may not be sold in Australia. When sold outside Australia, inbound travel must be on QF / EK / JQ / AA.  Domestic fare must be issued in combination with the international inbound ticket.	No restrictions	No restrictions
Payment and Ticketing	International ticket time limit applies.	International ticket time limit applies.	Earlier of: Within 72 hours after reservations are made. OR At least 72 hours prior to scheduled flight departure time. OR Instant purchase if within 72 hours prior to scheduled flight departure time.	At least 5 hours prior to scheduled flight departure time. OR Instant purchase if within 5 hours prior to scheduled flight departure time.
Voluntary Rebooking / Rerouting in advance	Permitted with applicable Change Fee <sup>^#</sup> @	Permitted <sup>#</sup> @		Permitted <sup>@</sup>
Prior to day of scheduled departure				
On day of scheduled departure	Not permitted	Permitted up to 30 minutes prior to scheduled flight departure time <sup>#</sup> @		Permitted <sup>@</sup>
Waitlist	Not permitted	Permitted on Y class only		Permitted on J class only
Cancellation / Refund				
If notification given prior to day of scheduled departure	No Refund but Ticket Credit valid for 12 months <sup>#</sup> with applicable Change Fee <sup>^</sup>	Ticket Credit valid for 12 months <sup>#</sup> Refunds permitted with applicable Cancellation Fee		Refund or Credit <sup>#</sup>
If notification given on day of scheduled departure	No Refund or Credit	Permitted up to 30 minutes prior to scheduled flight departure time Ticket Credit valid for 12 months <sup>#</sup> Refunds permitted with applicable Cancellation Fee		Refund or Credit <sup>#</sup>
No Show <sup>~</sup>	No Refund or Credit	No Refund or Credit		Refund or Credit <sup>#</sup>
Child fare (2-11 yrs)	100% of adult fare	100% of adult fare		100% of adult fare

<sup>^</sup> Change fees (whether for flights or name) are applied per passenger per ticket at the time of rebooking. Where a flight or Name Change fee applies, the fee charged is the Change Fee applicable at the date the original ticket was issued or for subsequent reissues, the fee applicable at the date of the last reissue. After re-booking, the reissue of the ticket must be completed no later than 1 day following the change. Where a Change Fee applies in accordance with a ticketed fare, it must be receipted separately from the ticket using EMD-S. The EMD-S must be raised at the time of reissue and cross referenced to the new ticket number.

Note: No Change or Cancellation Fees apply unless indicated. However, service fees apply to changes made through Qantas Contact Centres, Qantas airport locations and some Travel Agents.

<sup>#</sup> Ticket Credit: The unused value of the ticket may be used as credit towards a new ticket anywhere on the Qantas (QF) network for travel within 12 months of the original date of ticket issue provided the new fare value is of equal or higher value; unless the fare value has been invalidated by no-show or the ticket validity period has expired.

<sup>@</sup> Fare difference: If the Base Fare and/or Ticket Taxes have increased, the ticket must be reissued reflecting the additional Base Fare and/or Ticket Taxes with the Change Fee (if applicable) receipted separately from the ticket using EMD-S. Ticket Taxes mean all taxes, fees, levies and charges that are payable by the purchaser of an airline ticket, including amounts imposed by airports and taxing authorities and airline imposed charges such as fuel, insurance and environmental surcharges.

<sup>~</sup> No Show: In relation to Domestic Australia travel, Qantas defines "No-Show" as a passenger: (a) not having checked in for the relevant sector shown on their booking by 30 minutes before scheduled flight departure time, without prior notification to the airline of a change or cancellation of that sector in accordance with the applicable fare conditions; or (b) having checked in for the relevant sector shown on their booking, but who fails to board the aircraft by the closure of boarding. Where a passenger has no-showed, the coupon for the relevant sector is rendered void and no longer valid for travel or exchange.