

# Qantas Fare Structure Australian Domestic Fare Conditions

When not purchased in conjunction with Inbound travel

\*Effective 12 July 2018

Fare Type	Flex	Business
Qantas Fare Basis Codes	K1QFLEX / H1QFLEX / B1QFLEX / Y1QFLEX	I1BUS / D1BUS / C1BUS / J1BUS
Booking Classes	K / H / B / Y	I / D / C / J
Sales Restrictions	No restrictions	No restrictions
Payment and Ticketing	Earlier of: Within 72 hours after reservations are made. OR At least 72 hours prior to scheduled flight departure time. OR Instant purchase if within 72 hours prior to scheduled flight departure time.	At least 5 hours prior to scheduled flight departure time. OR Instant purchase if within 5 hours prior to scheduled flight departure time.
Voluntary Rebooking / Rerouting in advance		
Prior to day of scheduled departure	Permitted <sup>#@</sup>	Permitted <sup>@</sup>
On day of scheduled departure	Permitted up to 30 minutes prior to scheduled flight departure time <sup>#@</sup>	Permitted <sup>@</sup>
Waitlist	Permitted on Y class	Permitted on J class only
Cancellation / Refund		
If notification given prior to day of scheduled departure	Ticket Credit valid for 12 months <sup>#</sup> Refunds permitted with applicable Cancellation Fee	Refund or Credit <sup>#</sup>
If notification given on day of scheduled departure	Permitted up to 30 minutes prior to scheduled flight departure time Ticket Credit valid for 12 months <sup>#</sup> Refunds permitted with applicable Cancellation Fee	Refund or Credit <sup>#</sup>
No Show <sup>~</sup>	No Refund or Credit	Refund or Credit <sup>#</sup>
Child fare (2-11 yrs)	100% of adult fare	100% of adult fare

These conditions are only applicable when booking a purely domestic Australian itinerary:

# Ticket Credit: The unused value of the ticket may be used as credit towards a new ticket anywhere on the Qantas (QF) network for travel within 12 months of the original date of ticket issue provided the new fare value is of equal or higher value; unless the fare value has been invalidated by no-show or the ticket validity period has expired.

@ Fare difference: If the Base Fare and/or Ticket Taxes have increased, the ticket must be reissued reflecting the additional Base Fare and/or Ticket Taxes with the Change Fee (if applicable) receipted separately from the ticket using EMD-S. Ticket Taxes mean all taxes, fees, levies and charges that are payable by the purchaser of an airline ticket, including amounts imposed by airports and taxing authorities and airline imposed charges such as fuel, insurance and environmental surcharges.

Note: No Change or Cancellation Fees apply unless indicated. However, service fees apply to changes made through Qantas Contact Centres, Qantas airport locations and some Travel Agents.

~ No Show: In relation to Domestic Australia travel, Qantas defines "No-Show" as a passenger: (a) not having checked in for the relevant sector shown on their booking by 30 minutes before scheduled flight departure time, without prior notification to the airline of a change or cancellation of that sector in accordance with the applicable fare conditions; or (b) having checked in for the relevant sector shown on their booking, but who fails to board the aircraft by the closure of boarding. Where a passenger has no-showed, the coupon for the relevant sector is rendered void and no longer valid for travel or exchange.