

Terms and Conditions – Qantas Learning Hub South Africa Incentive

- 1) Information on how to enter forms part of the terms and conditions of entry. Entry into the promotion is deemed acceptance of these terms and conditions. Headings in this document are included for ease of reference, and do not affect interpretation in any way.
- 2) The promoter is Qantas Airways Limited in Johannesburg, South Africa (**Promoter**).

Duration

- 3) All references to time in this document are a reference to the local time in Johannesburg (SAT) on the date stated. The promotion commences at 00:01 on 1 October 2024 and closes at 23:59 on 31 January 2025 (**Promotion Period**).

Eligibility to enter

- 4) Entry is open only to residents of South Africa who are agents with associated IATA / TIDS and have access to [<https://learninghub.qantas.com>] who are aged 18 years or older (**Eligible Entrants**) and excluding directors, management, employees and their immediate families of the Promoter and its related bodies corporate and registered travel companions of employees of the Promoter and its related bodies corporate.

Entry into the promotion

- 5) To enter, Eligible Entrants must during the Promotion Period:
 - a) Register and create a profile on the Qantas Learning Hub using a unique personal or corporate email address (cannot be generic shared email address i.e. not admin@xxtravel.co.za).
 - b) Complete two learning modules on the Qantas Learning Hub during the Promotion Period to be eligible for one of the prizes.
- 6) The Promoter is not responsible for any lost, late or misdirected entries.
- 7) The time of entry will be deemed to be the time the entry is received by the Promoter.
- 8) The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Drawing of entries

- 9) Prize draw will be drawn at random and will take place on 4 February 2025. All prize winners will be announced on [www.qantas.com/zaincentive]. The draws will take place at Qantas office in Johannesburg. The draw will be conducted by the Promoter.
- 10) The results of the draws are final, and no correspondence will be entered into.

The prize

- 11) There will be 10 (ten) prizes valued at ZAR1,000 each. The maximum total prize pool value is ZAR10,000 based on the recommended retail value time of printing.
- 12) Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated. Prizes are not exchangeable or redeemable for cash or other goods or services. A prize cannot be transferred to any other person, unless agreed to by the Promoter. It is a condition of accepting a prize that the winner accept the conditions of use of that prize.
- 13) If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

Notification of the winner

- 14) The winners will be notified by email as per the date in clause 9. All winner names will be published on [www.qantas.com/zaincentive].

Limitation of liability and variation of terms

- 15) If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations. The Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion.
- 16) The Promoter, its related bodies corporate and their respective officers, employees, contractors and agents (**Promotion Parties**) will not be liable for any losses, damages, expenses, costs or personal injuries arising out of this promotion, the promotion of this promotion or the use of any prize, including but not limited to any breach of these terms and conditions, contract or tort (including negligence) and any other common law, equitable or statutory remedy (**Damages**) whatsoever, including but not limited to direct, indirect and consequential Damages, including Damages that cannot reasonably be considered to arise naturally and in the ordinary course of things, even if those Damages were in the contemplation of the Promotion Parties.
- 17) The exclusion of liability in clause 22 does not apply to limit or exclude liability:
 - a) for personal injury or death suffered or sustained in connection with the supply of goods or services which are supplied by the Promoter in the ordinary course of business. To remove doubt: third party goods or services, which other than in connection with this promotion, are in the normal course of business supplied by a third party unrelated to the Promotion Parties, are not supplied by the Promoter in the ordinary course of business; and the Promoter's Conditions of Carriage and general booking conditions (and any exclusions contained therein) apply despite any statement to the contrary in these terms and conditions; or
 - b) to the extent it is not permissible at law to limit or exclude liability in the manner contemplated in that clause (in which case that liability is limited to the maximum extent allowable by law).

Entry details and privacy

- 18) Entry details remain the property of the Promoter. The name and photograph of the winner may be used for promotional purposes by the Promoter, unless the winner otherwise notifies the Promoter at the time of accepting the prize. Entrants consent to the Promoter using personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes (including to third parties involved in the promotion and any applicable statutory authorities) and to conduct marketing activities. Without limiting the foregoing, entrants' personal information provided in connection with this promotion will be handled in accordance with the Promoter's Privacy Statement, visit www.qantas.com/privacy to obtain a copy.

Tax Implications

- 19) The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Independent financial advice should be sought.