

**The Ascott Limited Qantas Travel Insider Competition  
Terms and Conditions - Game of Chance**

**Information on how to enter forms part of the terms and conditions of entry.**

- 1) Entry into this competition is deemed acceptance of these terms and conditions. Headings in this document are included for ease of reference, and do not affect interpretation in any way.
- 2) The Promoter is Medium Rare Content Agency Pty Ltd, ABN 83 169 879 921 of Level 1/83 Bowman Street, Pyrmont NSW 2009 (+61 2 8114 8900).

**Duration**

- 3) All references to time in this document are a reference to the local time in Sydney, New South Wales, Australia on the date stated. The promotion commences on Sunday, 1st December 2024 at 12:00am AEDT and closes on Tuesday, 31st December 2024 at 11:59pm AEDT (Promotion Period). Entries must be received by the Promoter in the Promotion Period.
- 4) All entries are deemed received at the time of receipt by the Promoter not at the time of transmission by the entrant.
- 5) Promoter accepts no responsibility for any late, lost, misdirected, delayed, ineligible, in-complete or corrupted entries or delays in the delivery of entries due to technical disruptions, network congestion or for any other reason

**Eligibility to enter**

- 6) Entry is open to all residents of Australia who are over the age of 18 years.
- 7) Directors, management, employees, contractors, family members (immediate and/or relatives), household members and/or anyone professionally associated with any of:
  - a. the Promoter (Medium Rare Content Agency), and/or its related bodies corporate;
  - b. Qantas Airways and/or its related bodies corporate; or,
  - c. The Ascott Limited and/or its related bodies corporate, are not eligible to enter the Promotion.
- 8) The Promoter reserves the right at its sole discretion to request winners to provide proof of identity, proof of residency at the nominated prize delivery address and/or proof of entry validity or proof of registration ownership in order to claim a prize. If a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered.

**Entry into the promotion**

- 9) To enter, eligible entrants during the promotion period need to log onto [www.qantas.com/ascottchelsea](http://www.qantas.com/ascottchelsea) and complete the online entry form in accordance with the instructions on the website. The cost of accessing the promotional website will be dependent on the entrant's individual Internet Service Provider

Entrants are required to fill out the following information:

- a. Full Name
- b. Contact email

- c. Contact number
- d. Post code

- 10) By agreeing to the opt-in option stated on the competition page, entrants agree that their personal information provided as part of the entry process will be shared by the Promoter, Medium Rare Content Agency & Qantas Airways Ltd and The Ascott Limited who will use and store the information in accordance with their own privacy policies. Entrants can opt-in to receive electronic marketing communications from The Ascott Limited. If an entrant consents as part of the entry process for their information to be supplied to The Ascott Limited to receive electronic marketing communications, then it will be supplied to them and stored in Singapore in accordance with The Ascott Limited's privacy policy which can be viewed here:  
<https://www.discoverasr.com/en/privacy-policy>
- 11) Please refer to Medium Rare Content Agency privacy policy for more information regarding how your personal data is used  
<https://mediumrarecontent.com/wp-content/uploads/Medium-Rare-Content-Agency-Privacy-Policy.pdf>
- 12) Please refer to The Ascott Limited privacy policy for more information regarding how your personal data is used: <https://www.discoverasr.com/en/privacy-policy>
- 13) Please refer to Qantas' privacy policy for more information regarding how your personal data is used: [www.qantas.com/privacy](http://www.qantas.com/privacy)
- 14) The Promoter is not responsible for any lost, late or misdirected entries.
- 15) Eligible Entrants are permitted one entry (multiple entries are not permitted).
- 16) The time of entry will be deemed to be the time the entry is received by the Promoter.
- 17) The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

### **Drawing of entries**

- 18) The draw will take place on Tuesday, 7th January 2025 at 11am AEDT at 1/83 Bowman Street, Pyrmont NSW 2009. The draw is a random selection based on a game of chance and will be conducted by the Promoter.
- 19) The result of the draw is final and no correspondence will be entered into.

### **The prize**

- 20) There will be one (1) Major Prize Winner of the Competition.
- 21) The maximum total prize value is \$9,987.73AUD inclusive of GST. The Promoter accepts no responsibility for any variation in the value of the prizes.
- 22) The prize winner will receive the below for a maximum of two people (to be taken concurrently):
  - a. 2 x VIP Box Seats to Chelsea Football Club Women & Liverpool Football Club Women, Sunday, 11 May 2025 match, valued at \$4,876.20 (AUD).
    - i. Inclusive of hospitality experience (food and beverage within box, during match).

- b. 3-night twin share accommodation for two (2) in a newly-renovated Studio Classic at Citadines Holborn Covent Garden London. Valued from \$1,111.53
    - i. refer to clause 26) on available accommodation dates
  - c. Return Qantas economy flights for two (2) adults to London, England, from the prize winner's nearest Australian capital city, up to the value of \$4,000 (AUD)
- 23) The Prize must be taken as stated and no compensation will be payable if a winner is unable to redeem the prize as stated. Prizes are not exchangeable or redeemable for cash or other goods or services. A prize cannot be transferred to any other person, unless agreed to by the Promoter and The Ascott Limited. It is a condition of accepting a prize that the winner accepts the conditions of use of that prize.
- 24) The prize must be taken in May 2025 to coincide with the Chelsea Football Club Women & Liverpool Football Club Women match on Sunday, 11 May 2025 match. The prize cannot be changed once the booking has been made.
- 25) The Prize is only available to attend the Chelsea Football Club Women & Liverpool Football Club Women match on Sunday, 11th May 2025.
- 26) The Prize winner can choose from two accommodation dates at Citadines Holborn Covent Garden London (subject to availability):
  - a. Friday, 9th May 2025 (check-in date) to Monday, 12th May 2025 (check-out date)
  - b. Saturday, 10th May 2025 (check-in date) to Tuesday, 13th May 2025 (check-out date)
- 27) The Prize is subject to availability at the time of booking. The winner and, if applicable, their companion must travel together on all prize travel. The Promoter is not responsible for any cancellations or delays, and any costs incurred as a result (including, without limitation, additional accommodation costs) will be the sole responsibility of the winner.
- 28) If the Prize (or part of the Prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Prize (or that part of the Prize) with a Prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 29) The Winner (and their travel companion) is responsible for all other expenses including but not limited to flights (unless specified), spending money, meals (unless specified), alcoholic and non-alcoholic drinks, ground transfers, laundry charges, wifi, activities, phone calls, additional nights or upgrades, incidentals, taxes, energy surcharges, gratuities, services charges, passports, visas, travel insurance, items of a personal nature and all other ancillary costs. Travel insurance is highly recommended to protect against the additional costs incurred in the event of unforeseen circumstances. The winner is responsible for ensuring that they and their travelling companion are fit to travel and have received appropriate immunisations and/or health checks prior to taking the prize.
- 30) The winner and travelling companion must travel at the same time, must depart from the same capital city (nearest to the winner) and are responsible for transport from and to that capital city for flight departure (Sydney, Melbourne, Brisbane, Adelaide, Perth, Hobart, Darwin or Canberra).
- 31) Compliance with any health or other government requirements is the responsibility of the Prize winner and companion. The Promoter makes no representation as to the

safety, conditions or other issues that may exist at any destination. Prize travel is subject to Qantas' General Conditions of Carriage.

- 32) A credit card imprint or cash deposit may be required from the winner at check-in to the Citadines Holborn Covent Garden London, for all incidental charges.
- 33) The prize(s) will be awarded to the valid entrant(s) drawn randomly in accordance with the Prize draw details. In the event of an invalid entry or an ineligible entrant, or if the entrant is ineligible to accept the prize, the prize will be redrawn randomly in accordance with the Prize redraw details. If the prize can't be awarded to the entrant drawn or redrawn, the Promoter/s will then continue this process until the prize is awarded. The Promoter/s takes no responsibility where it is unable to contact prize winners who have not provided correct or complete contact details. If an entrant's contact details change during the promotional period, it is the entrant's responsibility to notify the Promoter/s. A request to modify any entry information should be directed to the Promoter/s. It is a condition of accepting any prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
- 34) The prize, or any unused portion of the prize, is not transferable or exchangeable and cannot be taken as cash, subject to any written directions from a regulatory authority. Where a prize is unavailable for any reason, the Promoter/s may substitute the prize for another item of equal or higher value. The Promoter/s accepts no responsibility for any variation in prize value (including between advertising of the Promotion and receipt of the prize).
- 35) In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, pandemic or epidemic the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter/s may in its absolute discretion cancel the promotion, subject to any required approval of the relevant authorities
- 36) The Prize is subject to these terms and conditions and any terms and conditions of The Ascott Limited. The Promoter and The Ascott Limited reserves the right to amend and/or update, without limitation, their respective terms and conditions at any time.
- 37) The fulfilment of the Prize must be booked and managed by The Ascott Limited chosen travel agency service.
- 38) The winner may be asked to take part in publicity resulting from the Promotion and winning the prize.
- 39) Prize travel is subject to Qantas' General Conditions of Carriage.

#### **Travel and Health Requirements**

- 40) The winner(s) and, where applicable, their travel companions, will be responsible for ensuring and checking that they:
  - a. hold any and all documentation required in order to travel including, without limitation, ensuring that they are in possession of valid passports with an expiry date no earlier than six months after the completion of the Prize and

- b. apply and/or have any visas and/or other permits required for travel; and
- b. have adequate and comprehensive travel insurance
- c. comply with any and all health and other requirements for travel including, without limitation, any required vaccinations, health certifications and/or permits; and
- d. prize does not include travel insurance and it is strongly recommended that the winner arrange travel insurance prior to travel.

#### **Notification of the winner**

- 41) The Promoter will attempt to notify the winner via email and phone (if phone number is provided) on Wednesday, 8th January 2025. The Winner of the prize will be published using their first initial, surname and postcode online at Qantas Travel Insider from Friday, 24th January 2025.
- 42) Once the winner accepts the prize within the required timeframe, the winner will receive instructions on how and by when the winner is to claim their Prize and provide passenger details, where applicable. Failure to claim and/or provide such details within the required time frame may result in forfeiture of the Prize.

#### **Right of the Promoter to redraw**

- 43) The Promoter/s reserve the right to redraw in the event of an entrant being unable to satisfy these promotion terms and conditions or forfeiting or not claiming a prize. For any prize that remains unclaimed by Wednesday, 22nd January 2025 at 11:59pm AEDT, a second draw will be conducted by the Promoter on Thursday, 23rd January 2025 at 11:00am AEDT at 1/83 Bowman Street, Pyrmont NSW 2009. Any winner determined in accordance with the clause will be notified by email and phone (if phone number is provided) by Friday, 24th January 2025. The Winner of the redraw will be published online using their first initial, surname and postcode online at Qantas Travel Insider website from Monday, 10th February 2025, if applicable.

#### **Limitation of liability and variation of terms**

- 44) If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations. In this scenario, the Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion.
- 45) The Promoter, its related bodies corporate and their respective officers, employees, contractors and agents (Promotion Parties) will not be liable for any losses, damages, expenses, costs or personal injuries arising out of this promotion, the promotion of this promotion or the use of any prize, including but not limited to any breach of these terms and conditions, contract or tort (including negligence) and any other common law, equitable or statutory remedy (Damages) whatsoever, including but not limited to direct, indirect and consequential Damages, including Damages that cannot reasonably be considered to arise naturally and in the ordinary course of things, even if those Damages were in the contemplation of the Promotion Parties.
- 46) The exclusion of liability in clause 44) and 45) does not apply to limit or exclude liability:
  - a. for personal injury or death suffered or sustained in connection with the supply of goods or services which are supplied by the Promoter in the ordinary course of business. To remove doubt: third party goods or services,

which other than in connection with this promotion, are in the normal course of business supplied by a third party unrelated to the Promotion Parties, are not supplied by the Promoter in the ordinary course of business; and the Promoter's Conditions of Carriage and general booking conditions (and any exclusions contained therein) apply despite any statement to the contrary in these terms and conditions; or

- b. to the extent it is not permissible at law to limit or exclude liability in the manner contemplated in that clause (in which case that liability is limited to the maximum extent allowable by law).

### **Tax Implications**

- 47) The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Independent financial advice should be sought. The winner shall be liable for complying with any fiscal and/or tax requirements (including, without limitation, any benefit-in-kind declarations and/or calculations) and other legal obligations and/or requirements arising out of, or in connection with, the Prize.

### **Entry details and privacy**

- 48) Entry details remain the property of the Promoter. Entrants consent to the Promoter using personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion including awarding any prizes (including to third parties involved in the promotion and any applicable statutory authorities) and publishing winner's details as required by law. Without limiting the foregoing, entrants' personal information provided in connection with this promotion will be handled in accordance with the Promoter's Privacy Statement, visit <https://mediumrarecontent.com/wp-content/uploads/Medium-Rare-Content-Agency-Privacy-Policy.pdf> to obtain a copy.
- 49) Any personal information and/or data provided during the entry process (including, without limitation, the entrant's name) must be valid, up to date and truthful.

### **Permit details**

- 50) Lottery permit number: SA T24\_2006, ACT TP 24/02618.1