

## **Hurtigruten Signature Voyages Qantas Travel Insider Competition Terms and Conditions - Game of Chance**

### **Information on how to enter forms part of the terms and conditions of entry.**

- 1) Entry into this competition is deemed acceptance of these terms and conditions. Headings in this document are included for ease of reference, and do not affect interpretation in any way.
- 2) The Promoter is Medium Rare Content Agency, ABN 83 169 879 921 of Level 1/83 Bowman Street, Pyrmont NSW 2009 (+61 2 8114 8900).

### **Duration**

- 3) All references to time in this document are a reference to the local time in Sydney, New South Wales, Australia on the date stated. The promotion commences on Wednesday, 1st January 2025 at 12:00am AEDT and closes on Friday, 31st January 2025 at 11:59pm AEDT (Promotion Period). Entries must be received by the Promoter in the Promotion Period.
- 4) All entries are deemed received at the time of receipt by the Promoter not at the time of transmission by the entrant.
- 5) Promoter accepts no responsibility for any late, lost, misdirected, delayed, ineligible, in-complete or corrupted entries or delays in the delivery of entries due to technical disruptions, network congestion or for any other reason

### **Eligibility to enter**

- 6) Entry is open to all residents of Australia who are over the age of 18 years.
- 7) Directors, management, employees, contractors, family members (immediate and/or relatives), household members and/or anyone professionally associated with any of:
  - a. the Promoter (Medium Rare Content Agency), and/or its related bodies corporate;
  - b. Qantas Airways and/or its related bodies corporate; or,
  - c. Hurtigruten and/or its related bodies corporate,are not eligible to enter the Promotion.
- 8) The Promoter reserves the right at its sole discretion to request winners to provide proof of identity, proof of residency at the nominated prize delivery address and/or proof of entry validity or proof of registration ownership in order to claim a prize. If a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered.

### **Entry into the promotion**

- 9) To enter, eligible entrants during the promotional period need to log onto [www.qantas.com/hurtigrutencruise](http://www.qantas.com/hurtigrutencruise) and complete the online entry form in accordance

with the instructions on the website. The cost of accessing the promotional website will be dependent on the entrant's individual Internet Service Provider

Entrants are required to fill out the following information:

- a. Full Name
- b. Contact email
- c. Contact number
- d. Post code

- 10) By agreeing to the opt-in option stated on the competition page, entrants agree that their personal information provided as part of the entry process will be shared with each of the following and entrants agree to receive electronic marketing communications from them: Medium Rare Content Agency, Qantas and Hurtigruten Expeditions and its partners and related companies.
- 11) Please refer to Medium Rare Content Agency; privacy policy for more information regarding how your personal data is used  
<https://mediumrarecontent.com/wp-content/uploads/Medium-Rare-Content-Agency-Privacy-Policy.pdf>
- 12) Please refer to Hurtigruten; privacy policy for more information regarding how your personal data is used:  
<https://www.hurtigruten.com.au/practical-information/statement-of-privacy>
- 13) Please refer to Qantas' privacy policy for more information regarding how your personal data is used: [www.qantas.com/privacy](http://www.qantas.com/privacy)
- 14) The Promoter is not responsible for any lost, late or misdirected entries.
- 15) Eligible Entrants are permitted one entry (multiple entries are not permitted).
- 16) The time of entry will be deemed to be the time the entry is received by the Promoter.
- 17) The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

#### **Drawing of entries**

- 18) The draw will take place on Wednesday, 5th February 2025 at 11am AEDT. The draw is a random selection based on a game of chance and will be conducted by the Promoter Medium Rare Content Agency, ABN 83 169 879 921 of Level 1/83 Bowman Street, Pyrmont NSW 2009 (Drawer).
- 19) The result of the draw is final and no correspondence will be entered into.

#### **The prize**

- 20) There will be one (1) Major Prize Winner of the Competition.
- 21) The maximum total prize value is \$18,960AUD inclusive of GST, based on the recommended retail value at the time of printing. The Promoter accepts no responsibility for any variation in the value of the prizes.
- 22) The prize winner will receive the below for a maximum of two people (to be taken concurrently):
  - a. Return Qantas economy flights for two (2) to Oslo, Norway from the prize winner's nearest Australian capital city, up to the value of \$5,000AUD

- b. 15-day voyage on the The North Cape Line (Signature Voyages) aboard MS Trollfjord ship for two people (2) twin share, (see paragraph 24 regarding dates), valued up to \$13,960AUD
    - i. 15-day twin-share accommodation in an Arctic Superior Cabin
    - ii. All meals (breakfast, lunch, and dinner) and selected alcoholic beverages during mealtimes.
    - iii. Daily lectures and select onboard experiences
- 23) The Prize must be taken as stated and no compensation will be payable if a winner is unable to redeem the prize as stated. Prizes are not exchangeable or redeemable for cash or other goods or services. A prize cannot be transferred to any other person, unless agreed to by the Promoter. It is a condition of accepting a prize that the winner accepts the conditions of use of that prize.
- 24) The Prize is valid for The North Cape Line Signature Voyages cruise departure dates on Friday, 21st November 2025 from Oslo, Norway.
- 25) The Prize travel is subject to availability at the time of booking. The winner and, if applicable, their companion must travel together on all prize travel. The Promoter/s are not responsible for any cancellations or delays, and any costs incurred as a result (including, without limitation, additional accommodation costs) will be the sole responsibility of the winner.
- 26) If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize of the equal value and/or specification, subject to any written directions from a regulatory authority.
- 27) The winner (and their companion) is responsible for all other expenses including but not limited to flights (unless specified), spending money, meals (unless specified), drinks, ground transfers (unless specified), laundry charges, activities (unless specified), incidentals, taxes, energy surcharges, gratuities, services charges, passports, visas, travel insurance and all other ancillary costs. Travel insurance is highly recommended to protect against the additional costs incurred in the event of unforeseen circumstances. The winner is responsible for ensuring that they and their travelling companion(s) are fit to travel and have received appropriate immunisations and/or health checks prior to taking the prize.
- 28) The winner and travelling companion must travel at the same time, must depart from the same capital city (nearest to the winner) and are responsible for transport from and to that capital city for flight departure (Sydney, Melbourne, Brisbane, Adelaide, Darwin, Canberra, Hobart or Perth).
- 29) The prize must be taken during a valid departure date of Friday, 21st November 2025 from Oslo, Norway and is subject to cruise availability. The prize is not available during peak times such as public holidays and school holidays (if applicable) and cannot be changed once the booking has been made.
- 30) A credit card imprint or cash deposit may be required from the winner at check-in to the hotel, for all incidental charges.
- 31) The prize(s) will be awarded to the valid entrant(s) drawn randomly in accordance with the Prize draw details. The Promoter/s may draw additional reserve entries (and record them in order). In the event of an invalid entry or an ineligible entrant, or if the entrant is ineligible to accept the prize, the prize will be awarded to the first reserve entry drawn. If the prize can't be awarded to the entrant drawn, the Promoter/s will then continue this process until the prize is awarded. The Promoter/s takes no responsibility where it is unable to contact prize winners who have not provided correct or complete contact details. If an entrant's contact details change during the

promotional period, it is the entrant's responsibility to notify the Promoter/s. A request to modify any entry information should be directed to the Promoter/s. It is a condition of accepting any prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.

- 32) Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, subject to any written directions from a regulatory authority. Where a prize is unavailable for any reason, the Promoter/s may substitute the prize for another item of equal or higher value. The Promoter/s accepts no responsibility for any variation in prize value (including between advertising of the Promotion and receipt of the prize).
- 33) In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, pandemic or epidemic the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter/s may in its absolute discretion cancel the promotion, subject to any required approval of the relevant authorities.

#### **Notification of the winner**

- 34) The Promoter will attempt to notify the winner via email and phone (if phone number is provided) from Thursday 6th February 2025 within five (5) days of winner draw. The Winner of the prize will be published using their first initial, surname and post code online at Qantas Travel Insider from Saturday, 22nd February 2025.

#### **Right of the Promoter to redraw**

- 35) The Promoter/s reserve the right to redraw in the event of an entrant being unable to satisfy these promotion terms and conditions or forfeiting or not claiming a prize. For any prize that remains unclaimed by Thursday, 20th February 2025 at 11:59pm AEDT, a second draw will be conducted by the Promoter on Friday, 21st February 2025 at 11:00am AEDT. Any winners determined in accordance with the clause will be notified by email and phone (if phone number is provided) from Monday 24th February 2025 (within seven days of redraw). The Winner of the redraw will be published online using their first initial, surname and postcode on Qantas Travel Insider website from Thursday, 13th March 2025, if applicable.

#### **Limitation of liability and variation of terms**

- 36) If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations. The Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion.
- 37) The Promoter, its related bodies corporate and their respective officers, employees, contractors and agents (Promotion Parties) will not be liable for any losses, damages, expenses, costs or personal injuries arising out of this promotion, the promotion of this promotion or the use of any prize, including but not limited to any breach of these terms and conditions, contract or tort (including negligence) and any other common law, equitable or statutory remedy (Damages) whatsoever, including but not limited to

direct, indirect and consequential Damages, including Damages that cannot reasonably be considered to arise naturally and in the ordinary course of things, even if those Damages were in the contemplation of the Promotion Parties.

### **Tax Implications**

- 38) The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Independent financial advice should be sought.

### **Entry details and privacy**

- 39) Entry details remain the property of the Promoter. The name of the winner may be used for promotional purposes by the Promoter, unless the winner otherwise notifies the Promoter at the time of accepting the prize. Entrants consent to the Promoter using personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes (including to third parties involved in the promotion and any applicable statutory authorities) and to conduct marketing activities. Without limiting the foregoing, entrants' personal information provided in connection with this promotion will be handled in accordance with the Promoter's Privacy Statement, visit <https://mediumrarecontent.com/wp-content/uploads/Medium-Rare-Content-Agency-Privacy-Policy.pdf> to obtain a copy.

### **Permit details**

- 40) Lottery permit number: NSW NTP11757, SA T24/2172, ACT TP 24/02823